

Website Disclosure Information

Macquarie Investment Management Australia Limited

ABN 55 092 552 611

AFSL 238321

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About this document

This document is issued by Macquarie Investment Management Australia Limited (**Macquarie, we, us, our**).

This document provides the following important information:

- about us and how you can contact us
- the financial products and services we are authorised to provide to you
- remuneration and other benefits that may be paid to us, staff members and others
- details of any potential conflicts of interest, and
- how we deal with complaints.

This document is designed to assist you in deciding whether to use any of our financial products or services. If you choose to use any of our financial products and services, you may also receive other documents such as a disclosure document or Product Disclosure Statement (**PDS**). You should obtain and carefully review the PDS (or other disclosure document).

The fees, charges and remuneration information in this document relate to our dealings with you as a retail client. Different arrangements may apply for wholesale clients.

Information about Macquarie Investment Management Australia Limited

Macquarie Investment Management Australia Limited, an Australian financial services licensee, is the responsible entity of certain registered managed investment schemes, and deals in and provides general advice in relation to a range of financial products including managed investment schemes.

We have appointed Macquarie Investment Management Global Limited as the investment manager of some of our registered managed investment schemes. Both entities are subsidiaries of Macquarie Group Limited and form part of Macquarie Asset Management, which is Macquarie Group's asset management business.

Macquarie is also an AQUA product issuer and operates a number of exchange traded funds which are quoted for trading on the AQUA market operated by ASX Limited.

We may have relationships with other members of the Macquarie Group which may act in various capacities or provide various services in respect of a financial product, including as investment manager, underwriter or dealer, distributor, broker, lender or adviser in respect of that financial product.

In addition, other members of the Macquarie Group may buy or sell the financial products as principal or agent and may receive fees, brokerage or other remuneration for acting in the various capacities set out above.

Other than Macquarie Bank Limited ABN 46 008 583 542 (**Macquarie Bank**), any Macquarie Group entity noted in this material is not an authorised deposit-taking institution for the purposes of the Banking Act 1959 (Commonwealth of Australia). The obligations of these other Macquarie Group entities do not represent deposits or other liabilities of Macquarie Bank. Macquarie Bank does not guarantee or otherwise provide assurance in respect of the obligations of these other Macquarie Group entities. In addition, (a) the investor is subject to investment risk including possible delays in repayment and loss of income and principal invested, and (b) none of Macquarie Bank or any other Macquarie Group entity guarantees any particular rate of return on or the performance of the investment, nor do they guarantee repayment of capital in respect of the investment.

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Our financial products and services

Our AFSL authorises us to provide the following types of services to retail and wholesale investors in relation to the following financial products:

- providing general financial product advice in respect of:
 - deposit and payment products
 - derivatives
 - foreign exchange contracts
 - debentures, stocks or bonds issued or proposed to be issued by a government
 - interests in managed investment schemes, including investor directed portfolio services (**IDPS**)
 - securities
- dealing in financial products by issuing, applying for, acquiring, varying or disposing of a financial product in respect of:
 - derivatives
 - foreign exchange contracts
 - interests in managed investment schemes, including IDPS
- dealing in financial products by applying for, acquiring, varying or disposing of a financial product on behalf of another person in respect of:
 - deposit and payment products
 - derivatives
 - foreign exchange contracts
 - debentures, stocks or bonds issued or proposed to be issued by a government
 - interests in managed investment schemes, including IDPS
 - securities, and
- operating registered managed investment schemes which hold derivatives and financial assets in its capacity as responsible entity.

Our AFSL also authorises us to provide custodial or depository services (other than IDPS services). This authorisation applies with respect to wholesale investors only.

We do not provide any personal financial product advice. We only provide factual information and general advice regarding the financial products we are authorised to provide. General financial product advice does not take into account your personal financial situation, objectives or needs nor does it include any direct or implied recommendation that the financial products provided by us are appropriate to your personal financial situation, objectives or needs. We do not charge a fee for providing you with general financial product advice.

Accordingly, you will need to consider the appropriateness of the information we provide to you having regard to your particular circumstances. We recommend that you seek your own financial advice before acting on this information or making any investment decision.

How to contact us

You can contact us by:

- 1. Telephone:** 1800 814 523 or 61 2 8245 4900
- 2. Email:** mam.clientservice@macquarie.com
- 3. Post:**
Macquarie Asset Management Client Service
PO Box R1723
Royal Exchange NSW 1225 Australia

How you can give us instructions

You can instruct us to update your details using the relevant form available at [macquarie.com/mam/investments](https://www.macquarie.com/mam/investments). Information on how you may contact us in respect of your investment in a product can be found in the relevant PDS (or other disclosure documents) for that particular product.

How we are paid

If you invest in a financial product or service that we provide, Macquarie is remunerated through the management fees (and where applicable, performance fees) that we charge for your investment in the financial product or service as set out in the relevant PDS (or other disclosure document). The fees are generally based on a percentage of the value of your investment.

Where permitted by law, Macquarie may enter into arrangements with other members of the Macquarie Group or appoint them to provide services (including investment management services) to us to enable us to provide the services described in this document.

Fees paid by us to other members of the Macquarie Group for investment management and investment advisory services will generally be paid out of the fees Macquarie receives as set out in the PDS (or other disclosure document) and will not be an additional cost to investors. Fees payable to other members of the Macquarie Group for any other services (such as brokerage fees) will be paid out of the assets of the financial product as disclosed in the PDS (or other disclosure document) for the particular product and will be an additional cost to investors.

Remuneration or other benefits received by Macquarie staff

Our employees and directors receive salaries and/or other remuneration and benefits from time to time, where permitted by law. Remuneration is not directly attributable to the investments made by investors in our financial products.

How we pay people who refer investors to us or distribute our products and services

If, subject to law, we pay a fee or give a benefit in relation to a referral of investors to us or in relation to other parties distributing or promoting our products and services, we will make a separate disclosure to you in the PDS (or other disclosure document) for the particular product.

Macquarie does not pay commissions to financial advisers to promote our products or services. We may make non-volume based shelf space fee payments to third-party platform providers (wrap products or other IDPSs) for distributing our products.

You may receive advice in relation to the products and services we offer from financial advisers. Additional fees and costs may be paid by you to your financial adviser for advice-related services; and/or to your broker or financial adviser for services connected in respect of your investment. You should refer to the relevant PDS or disclosure document provided by your financial adviser and/or broker for details of those fees and costs.

Your privacy

We collect certain personal information from you in order to administer your investment in our financial products. As required by law, we have adopted a Privacy Policy that governs the collection, storage, use and disclosure of personal information. A copy of our Privacy Policy is available at [macquarie.com/disclosures/privacy-and-cookies.html](https://www.macquarie.com/disclosures/privacy-and-cookies.html).

We collect and record personal information through our interactions with you and your nominated financial adviser(s), including by telephone, email or online. We may also collect personal information from public sources and third parties including information brokers and our service providers. We aim to ensure that our record of your personal information is accurate, complete and up to date. If your personal information changes, inform us as soon as possible.

Compensation arrangements

Macquarie is included in the Macquarie Group-wide professional indemnity policy cover which satisfies the regulatory requirements for compensation arrangements under section 912B of the Corporations Act 2001 (Cth).

Subject to the terms and conditions, the policy provides cover for civil liability resulting from third-party claims concerning the professional services provided by Macquarie, and its employees and representatives.

This insurance arrangement continues to provide coverage for past employees and representatives in respect of professional services performed while engaged by Macquarie.

How we handle complaints

You may contact your financial adviser or Macquarie Asset Management Client Service if you have any enquiries or complaints. If you have a complaint, please contact us and we will do our best to resolve any matter quickly and fairly. Written complaints can also be sent to us at:

The Complaints Officer

Macquarie Investment Management Australia Limited
PO Box R1723
Royal Exchange NSW 1225 Australia

If you make a complaint, we will assess your complaint and advise you of the outcome within 30 days of receiving your complaint.

Please include the following information in your correspondence:

- your investor number and complaint reference number
- your preferred contact details, and
- a brief description of your complaint.

If you are not satisfied with the outcome of your complaint or how the complaint was handled, you may refer the complaint to the Australian Financial Complaints Authority (AFCA), an independent external dispute resolution body approved by ASIC. AFCA can provide assistance to complainants to help them understand whether they are eligible to submit a complaint.

AFCA can be contacted at the details below. Please quote our membership number, 14922.

Australian Financial Complaints Authority

GPO Box 3
Melbourne VIC 3001 Australia
Telephone: 1800 931 678 (free call)
Email: info@afca.org.au
Website: www.afca.org.au